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*swift*  *forex*

# Swift Forex is a complete business solution designed to manage transactions and stock of foreign cash and travellers cheques.

## Swift Forex

Many post offices understand the business opportunities presented by a fully fledged Bureau de Change. The challenge lies in successfully managing complex transactions, along with stocks of foreign cash and travellers cheques. Automation is essential if you are to achieve the quality of service and the profit levels you need.

Swift Forex is a complete Bureau de Change solution that integrates with existing postal platforms, seamlessly combining your current postal counter functionality with foreign exchange activities.

The result is that counter staff can achieve faster transactions, with the lowest possible error rates. Customers will see service improvements too, including the option to collect orders at branches or to opt for home delivery.

### Built to grow

Swift Forex is fully scalable so that it can grow with your business. You will enjoy full stock management of currencies, together with extensive management reporting. It leaves

you free to focus on maximising revenues and developing a full-service offering.

### Profit friendly

In such a rapidly changing environment, close control across all of your outlets is important. Swift Forex lets you increase your margins easily and quickly, setting rates through a centralised management system at head office. Full control of rate markup means you can eliminate inaccurate exchange rate quotations at counters.

### Secure and responsive

The built-in security features of Swift Forex ensure that every counter clerk is assigned an individual PIN number, avoiding unauthorised transactions. The chances of fraud are reduced further because customer data is captured and alerts raised on any questionable transactions. Knowing your customers properly helps you not only to improve service levels but also to monitor any potential money laundering.

## Better customer service and counter security

- Faster service through advanced automated facilities
- Collection at any branch or via home delivery
- Multiple currencies and payment methods in one invoice
- Simple scanning of multiple customer IDs/passports
- Limits and blacklist controls
- Modified rates to specified customers via password authentication.

## Centralised Head Office management

- Real-time downloads to branches and rate boards
- Centralised management of user rights and maintenance plus security/branch settings
- Centralised management of updates and audit event tracking
- Customer data repository
- Warnings on customer patterns and alert downloads to branches.

## Exemplary reporting

- Reports at counter clerk, branch and corporate levels
- Multiple industry-standard format options
- Comprehensive stock, sales and management data reports
- Audit and anti-money laundering reports
- Financial reports to pay third party commissions
- Reconciliation of end-of-day and end-of-period, daily cash and more.

## Foreign currency orders and stock management

- Stock transfer facilities across the entire organisation network
- Ordering capabilities for clerks directly from third party suppliers
- Allocation to specific orders of current and ordered stock
- Confirmation of stock delivered versus ordered
- Multiple product definitions.

## Smoother counter operation

- Integration with receipt printers, scanners and rate boards or LCD screens
- Interfacing with third party applications such as ERP and accounting packages
- Suspend/recall/reprint bills
- Inter account stock and cash transfer between counter clerks.

